Flight Booking Policy

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The **Leading Destination Establishment (LDC)** is keen to help its customers find flights that suit their needs at the best prices and lowest costs. Before making any booking through our website **www.ldc-tourism.com**, official call centers, or messaging apps, please read the following flight booking policy carefully:

- When you request a flight booking through the **Leading Destination Establishment (LDC)** website, call centers, or WhatsApp, you agree to the company's flight booking terms and policies.
- All images and information relating to flights and associated services are provided by the airlines themselves, which are responsible for updating them.
- Airline classifications and services, such as travel classes (First Class – Business – Business Class – Economy Class), are based on service-provider data and customer ratings.
- Any changes to the flight description and details are issued directly by the airlines, and the traveler will be notified of any changes by email, text message, telephone call, or WhatsApp.
- The **Leading Destination Establishment (LDC)** offers multiple flight classes across different airlines, and prices and services vary according to the class booked.
- For domestic flights, travelers must be at the airport three (3) hours before the departure time, unless airport or airline instructions state otherwise.
- Airlines may charge additional fees for some services, such as excess baggage weight.
- Some airlines and airports may have their own policies. Travelers can review them on official websites or upon arrival at the airport.
- The **Leading Destination Establishment (LDC)** is not responsible for travelers' official documents, including passport or visa requirements. Travelers are responsible for ensuring they meet all requirements needed for travel.

Flight Modification and Cancellation Policy

- Policies for modifying and cancelling flights, including partial or full refunds of amounts paid, are subject to airline regulations, and the **Leading Destination Establishment (LDC)** disclaims responsibility for this.
- If the airline refuses to modify or cancel the booking, the amount paid cannot be refunded.
- The **Leading Destination Establishment (LDC)** accepts no responsibility for refunding amounts paid if the airline rejects the customer's request to modify or cancel.

- Airlines may charge additional fees for modifications or cancellations, and the airline itself determines these fees.
- When a seat is selected through the **Leading Destination Establishment (LDC)** website, official call centers, or messaging apps, the airline may change it without prior notice, and the company is not responsible for this.
- Seats may be upgraded and the fare difference paid according to the airline's policies, provided this is done before the departure time.
- The **Leading Destination Establishment (LDC)** disclaims responsibility for seat upgrades, as they are subject to airline policies.
- Customers will be informed of any changes to flight schedules, cancellations, and available alternatives through the contact methods registered at the time of booking.
- If a flight is cancelled or its schedule is changed by the airline, the customer is entitled to a refund (after airline approval) or may choose one of the available alternatives.
- The **Leading Destination Establishment (LDC)** accepts no responsibility for changes airlines make to flight schedules.
- Refunds from airlines may take up to **six months**.
- If a flight is changed or cancelled because of international circumstances or regulatory decisions, the airline decides whether to refund the amounts or keep them as credit for a future booking.

For more details, please visit our website www.ldc-tourism.com or contact us through the official channels.